



Helping children to achieve their potential is your job—helping you to be more organized and have more time to do it, is ours.

# Imagine

**Microsoft**  
GOLD CERTIFIED  
Partner

## Constructing Compliance Controls

The start of the 2009-2010 school year marks the tenth anniversary we have been examining charter school compliance in detail and providing a successful, systematic approach to oversight. AOIS (our compliance solution) has grown from a single authorizer in 2000-2001 to over a dozen authorizers in ten states actively using it every day.

We all hear calls for “more oversight of charter schools” from State legislators, Governors and District school leaders. At Corporate Computer, we have gained invaluable experience from our clients who are systematizing compliance oversight. In particular, we have learned much about the types of documents authorizers collect to do quality oversight of their charter schools.

Comparing the types of documents collected by authorizers in different states provides an interesting comparative between states. For example, in Michigan we have five authorizers with over 100 schools who have used AOIS 8 to 10 years. The number of unique document types used by these authorizers is 309. You might expect a higher number like this given the experience of these authorizers in using the AOIS tool. Ohio AOIS users have defined 294 different document types in a much shorter usage history. This reflects the turbulent environment Ohio authorizers have been operating in during the past two years. Washington, DC with 187 document types and Colorado with 150 different document types are both relatively new AOIS users who have started their compliance efforts with a high number of unique document types. Indiana, Missouri, Florida, Arizona and Illinois average 66 unique document types within a range of 49 to 87. We would expect these authorizers to add documents in the coming years as they become more familiar in using the AOIS tool.

If you have an interest in reviewing the types of documents you are using to support your oversight obligations, please call Meghann Murphy (616) 988-3215 or Stephanie Misner (616) 988-3200. We are happy to share the knowledge we have gained by working with our clients.

•	<b>IN THIS ISSUE</b>	
•	Using AOIS to Track Oversight	
•	Office Documentation	2
•	Charter Fun Facts	2
•	Continuing Compliance	
•	Oversight Services	2
•	CC Upcoming Events	3
•	Monthly AOIS	
•	Client Testimonial	3

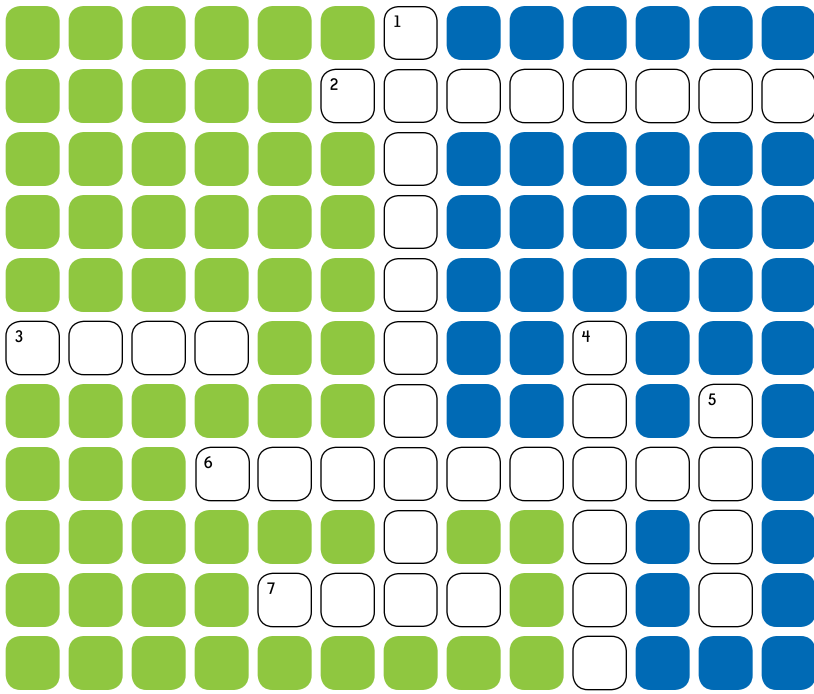
AUGUST 2009

09

Make this the year you “get it under control!”

If you want to start your next school year firmly in control of a proven oversight program that documents every compliance action, provides an easy-to-use user interface and has been audited by multiple State Auditor Generals and declared a “Gold Standard” call us now.

How many times have you heard State politicians call for “more charter school oversight”? It’s easy to continually call for more oversight—it’s much harder to prove your actions are consistent, measured and applied equally to all schools.



Answers: 1) California 2) Ray Budde 3) 4000 4) Choice 5) Half 6) Minnesota 7) Utah

## Charter Fun Facts

### DOWN

1. What state has the most charter schools?
4. One of the biggest advantages of charter schools is [?].
5. According to The Thomas B Fordham Foundation study on national trends, almost [?] of all authorizers, particularly the smaller ones, exercise limited oversight of their schools.

### ACROSS

2. The concept of "charter" schools originated in the 70s and is generally credited to New England educator [?].
3. There are over [?] charter schools in the U.S. today.
6. [?] was the first state to pass a charter school law.
7. The 2009 NACSA Conference will take place in what state?

## Why AOIS?

### Compliance

AOIS tracks the compliance status of each school authorized, and reports this instantly in a graphical interface that is easy to use.

### Electronic Filing

AOIS is also an electronic filing system, so every document associated with schools is immediately available and can be accessed from any location.

### Workflow

AOIS also incorporates a workflow system that informs employees when it is time to perform a specific task, and flows documents from employee to employee electronically, ensuring the work is done consistently among all schools.

### Performance

AOIS also includes a performance module that tracks and reports student and school achievement.



## Using AOIS to Track Oversight Office Documentation

Not only can AOIS be used to track each individual charter school's required documentation throughout the school year, but we also have a few creative Authorizers/Sponsors that are using AOIS to keep track of and store their own internal office documentation. The Authorizer/Sponsor organization is setup in AOIS just like a school and certain administrators at the oversight organization are able to submit and keep track of important documentation. The Authorizer/Sponsor can even create their own specific document types for their office and set due dates if necessary. Examples of documents stored at the Authorizer/Sponsor level include school summary reports, correspondences, budgets and financial statements.

If you are an oversight organization who is interested in seeing how AOIS can keep you organized not only with your charter school's documents but at your own office, please contact Stephanie Misner at (616) 988-3200 or email [smisner@corpcomp.com](mailto:smisner@corpcomp.com).

## Continuing Compliance Oversight Services

We are pleased to announce that one of our current Sponsors that uses AOIS has renewed their Compliance Oversight Services agreement. These services include contacting the schools at the end of each month regarding any outstanding documentation that is due to AOIS. Corporate Computer Indexer's who provide this service have worked with and learned from some of the most efficient and knowledgeable Compliance Officers which has given them the expertise to provide the necessary resources to keep the schools green and in compliance. We are looking forward to continuing these services during the 2009-2010 school year. If you are interested in learning more about Corporate Computer's Compliance and Oversight Services please contact Stephanie Misner at (616) 988-3200.

## CC Upcoming Events

### 2009 NACSA Conference

Corporate Computer will be attending the 2009 NACSA Leadership Conference, October 19-21st in Salt Lake City, Utah. We will be showcasing AOIS and announcing some exciting news! You can contact Meghann Murphy at (616) 988-3215 to schedule a time to meet during the conference. We look forward to seeing you in Salt Lake City!

### 2009 Florida Charter School Conference

Corporate Computer will also be attending the 2009 Florida Charter School Conference, November 16-18th in Orlando, Florida. We will be showcasing a new communications tool called Collaborate! and AOIS! Please stop by and see a live demo! To schedule a time prior to the conference please call Meghann Murphy at (616) 988-3215. We hope to see you in the Sunshine State!

## Monthly Client Testimonial

**Kathryn Mullen Upton** Director of Charter School Sponsorship  
THOMAS B. FORDHAM FOUNDATION

### Why did you buy AOIS?

My organization chose AOIS because of the ability to customize the tool and because we'd asked actual schools who used it what they thought and they said it was a valuable addition to their operation.

### What do you like best about using the tool?

The assistance that the Corporate Computer staff provides: they are responsive, always available to help, and are very easy to work with. They have a fast turn-around time with our customization requests. They also communicate well with our staff and with our schools.

Part of our job as an authorizer is to make sure that our schools are in compliance with state regulations. Having AOIS allows us to ask for that information year round, instead of pulling it from the schools each time we need something. Most importantly, the tool lets us significantly shorten our site visits of the schools.

We especially like the fact that the AOIS system can be customized to our own specific uses. For example, the master calendar entries can change during the year based on additions or changes to compliance requirements, and we can access the calendar when we need to and make last minute changes in accordance with new laws.

The 7-day alert system and the archiving features are quite helpful. We also like the ability to run reports on all outstanding documents which we can get in a flash versus digging through yards of paperwork to determine what is missing and what we have.

Most importantly, there are never any problems with AOIS — it is never “down” unless there is scheduled maintenance. The system is available 24/7/365.

### What would you tell someone else about the tool?

AOIS is a great value. When you consider how much oversight and compliance efforts are costing you now — not just in money but also in staff time — the AOIS system really is a valuable too.



#### LOGIN ID QUESTIONS

W. David Schroeter  
(616) 988-3222

[dschroeter@corpcomp.com](mailto:dschroeter@corpcomp.com)

#### AOIS QUESTIONS

Meghann Murphy  
(616) 988-3215

[mmurphy@corpcomp.com](mailto:mmurphy@corpcomp.com)

#### NEW REPORTS FROM AOIS

Meghann Murphy  
(616) 988-3215

[mmurphy@corpcomp.com](mailto:mmurphy@corpcomp.com)

#### INDEXING QUESTIONS

Stephanie Misner  
(616) 988-3200

[smisner@corpcomp.com](mailto:smisner@corpcomp.com)

#### BILLING QUESTIONS

Stephanie Misner  
(616) 988-3200

[smisner@corpcomp.com](mailto:smisner@corpcomp.com)

#### NETWORK CONNECTION QUESTIONS

Paul Mulder  
(616) 988-3205

[pmulder@corpcomp.com](mailto:pmulder@corpcomp.com)

WHO TO CONTACT

» [www.aois.us](http://www.aois.us)